Release Schedule

Deployment Date	Deployment Window	Impacted Services
Tuesday, January 23, 2024	11:00 PM – 11:30 PM (Central Time)	Merchant Link web portal – No downtime

New Features

This release does not include any new client- or member-facing features.

Enhancements

Merchant Link – New Dispute Contact Information Tab (under Settings)

Component	Change Summary

Merchant Link – New Dispute Contact Information Tab (under Settings) for Retailer Dispute Emails	The *Settings* page in the Merchant Link web portal has been enhanced to include a **Dispute Contact Information** tab.
	
	The **Dispute Contact Information** tab allows merchants to enter one or more different email addresses to receive email notifications related to disputes.
	
	Note: If the merchant does not use the tab to enter an email address, emails will be sent to the default email set up on the merchant's profile (under *Settings* > **Contact Information** tab).
	
	To add emails, merchants should proceed as follows:
	
	1. Log into the Merchant Link web portal.
	2. Select *Settings* from the menu options.
	3. Click the **Dispute Contact Information** tab.
	
	4. Enter email address(es).
	
	    Note: Email addresses:
	    ○ Must be in a valid format
	    ○ Cannot be duplicated
	    ○ Consist of a maximum of 100 characters (each)
	
	5. Click ***Add Email*** to add the new email address(es).
	
	Once added, merchants can edit or delete the email address(es).
	
	• To edit, the merchant should edit the email address, then click ***Save***.
	• To delete, the merchant should click ***Delete*** next to the appropriate email address(es).

Fixed Issues

This release does not include any fixed client- or member-facing issues.